

# LOST WORLD OF WONDERS

## Subscription Service Agreement

### 1. BASIC GUIDELINES

Each month you, as a subscription customer, will turn in an order book from the *Previews* catalog to Lost World of Wonders. This catalog lists all the new items available that month, and the LWOW staff will specially order and reserve copies of your selections. The illustrated catalog is available for purchase for a minimal fee, but we can also provide the order book alone free of charge. As a subscription customer, you must also provide a current mailing address and phone number, so we can contact you about your order, if necessary.

### 2. DISCOUNTS

- Order 10 to 14 items per month, and receive a 10% discount.
- Order 15 to 29 items per month, and receive a 15% discount.
- Order 30 or more items per month, and receive a 20% discount.

Discounts go into effect as soon as you submit your first order book and apply to all items purchased at LWOW, excluding sale items and select special products. Order levels for discount purposes will be determined by an average of the orders placed in the three most recent months.

Discounts are connected to your subscription, so you need to turn in an order book each month. If you fail to turn in two order books during consecutive ordering periods, your discount will be deactivated until you begin ordering again.

### 3. PREVIEWS ETIQUETTE

As each month's *Previews* provides up-to-date information for hundreds of comics and other products, subscription customers need to fill out a new order book each month. This allows us to reserve only the products you want, and reviewing the latest *Previews* keeps you informed of new titles that might interest you. The order books have a due date printed on the cover. The final cutoff for turning in books to the store is one week after that date. This is for your benefit. We cannot guarantee items if your order book is turned in any later than this date.

### 4. PICKING UP SUBSCRIPTION ITEMS

When you turn in an order book with LWOW you are asking us to order items especially for you. We're happy to do this, but we also need you to pick up and pay for these items in a timely fashion. By timely, we mean weekly or bi-weekly. We can make other arrangements if this will not work with your schedule, but we need you to let us know if items will be left in your order box for more than three weeks. We guarantee that items you order will be reserved for you as they become available, provided you remain a customer in good standing.

Remember, by submitting an order book, you are committing to purchase the items you request. If items are left unclaimed in a box for two months, all customer discounts will be suspended and a bill issued for the items on hold.

LWOW will make every effort to obtain all items you order from *Previews* or through special order, but we cannot guarantee that all items will be available to us through our distributors. (Popular comics and cards are occasionally rationed at the distributor level.) We also cannot guarantee publishers will not change price, content, or release dates without notification.

***I, the undersigned, have read and understood the terms of this agreement. I acknowledge and accept full responsibility and guarantee payment for all items ordered as agreed, upon receipt by Lost World of Wonders.***

---

Signature

Date

**CUSTOMER CONTACT INFORMATION (please print neatly):**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY/ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_

E-MAIL: \_\_\_\_\_

*\* Your customer information is for store use **only**. It will not be sold or shared with anyone.*

[ ] Please send LWOW updates and special discounts to my e-mail address.

[ ] Please do NOT send LWOW updates and special discounts to my e-mail address.